



Agua Special Utility District

CUSTOMER SERVICE INSPECTIONS

After account has been established and meter has been installed at the customers' property, the Texas law requires an inspection of the private water distribution system as a way to ensure that the water is safe to drink. This type of customer service inspection is required in Title 30 of the Texas Administrative Code Subsection 290.46(j).

The purpose of a customer service inspection is to identify whether one of two potential sources of contamination exist. One is a cross connection, which is an actual or potential connection between a drinking water supply and a possible source of contamination or pollution. The other potential source of contamination is lead in plumbing materials.

This customer service inspection will be performed by a qualified Agua SUD employee who has been licensed by the Texas Commission on Environmental Quality (TCEQ).

The following items are required before a customer service inspection can be scheduled.

- Install shut off valve by water meter
- Install hose bibb vacuum breakers on all water spigots
- Connect waterlines if dwelling/building is on property
- A minimum of 2 fixtures need to be installed to finalize inspection (example: latrine, sinks, showers, etc.)
- Customer or someone 18yrs or older needs to be present at time of the appt.

After the customer has completed these requirements, it is the customer's responsibility to contact the office (**Veronica (956) 585-2459 ext.116**) to schedule an appointment that will be done within the next 24hrs, approximately. If the above requirements are not met upon inspection, the meter will remain locked until all requirements have been completed. At this time the customer will need to call the office to reschedule an appointment.

The Inspector will arrive at the location at the specified appointment time and will remain at the location for 15 minutes. If no one shows up for the appointment, the appointment will be cancelled and will need to be rescheduled.

Applicant Signature

Date

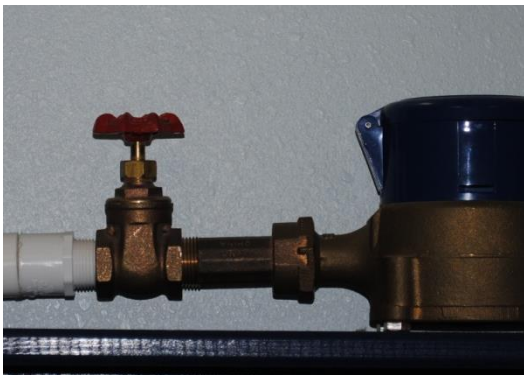
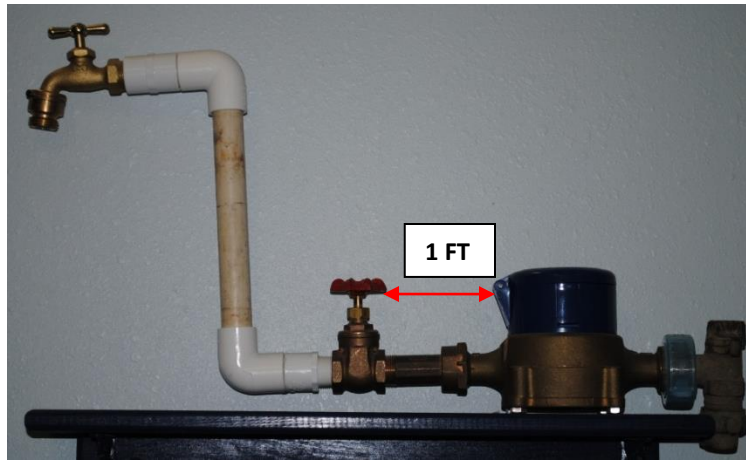
Agua SUD Initial

VERONICA GARZA (956)585-2459 EXT.116

ALBERTO ALONZO (956)585-2459 EXT.117

CUSTOMER SERVICE INSPECTION

INSPECCIÓN DE SERVICIO AL CLIENTE



Shut-off valve needs to be installed right after meter.
Válvula de cierre debe instalarse después del medidor.



Vacuum breakers need to be installed on every outside faucet.
Instalar válvula de retorno en cada grifo de afuera.

All plumbing needs to be connected to the meter. Call the office for an appointment
956-585-2459 Ext. 258 (Veronica)

Toda la tubería debe de estar conectado al medidor. Llame a la Oficina para una cita al 956-585-2459 Ext. 258 (Veronica)